Section Three - Supply Status Documents

Page 1 - Section Objectives

In this third section, we'll look at the status documents the international customer may receive in response to a requisition. Several of the more common status codes will be presented in scenario format to highlight the sequence of MILSTRIP documents the international customer may expect to see over the life a requisition.

Page 2 - Importance of Supply Status Documents

In a perfect world, all of the parts and supplies ordered on a requisition would show up from the requested source, in one shipment, and on or before the requested delivery date. Often this is exactly what happens, but when it doesn't, the customer needs to know what is happening. This information is provided in the form of a status document. The codes in a status document tell if an order has been back-ordered, cancelled, substituted, partially shipped...if Maj Help knew where to find these codes and how to interpret them, he'd know exactly why the Bandarians haven't received their parts.

Page 3 - Review Question 1

Typically when the ILCO receives (or generates) a requisition, a supply status document (AE_) is sent to the customer, acknowledging receipt (or informing of the submission) of the requisition. This may be followed up by several status documents providing a variety of information to the customer. As the customer reviews the status documents, it is important to be able to trace these AE_ documents to one and only one A0_ requisition. There are certain fields (record positions) in the requisition that are used to track all subsequent documents, and will be the same throughout the life of the requisition. Look over the selections below and click on the one choice that best describes the field (or fields) that must remain the same.

Page 4 - Purpose of the AE_ Document

Whenever there is a change in the status of a requisition, the AE_ Supply Status Document is used to provide the customer the current status of the requisition. There are many different purposes for the AE_ document, as depicted above. Often the information on the AE_document will be in direct response to the advice codes used by the requisitioner in the original requisition. For example, if the advice code was a 2C (do not back order), subsequent AE_ documents might advise the customer of a cancellation of unfilled quantities. If a suitable substitute is available, the customer will be notified of substitution unless they specifically request no substitution in the requisition advice code.

Page 5 - RPs that WILL change on AE_ documents

Since the MILSTRIP format is a multipurpose format, limited in its ability to relay information, there are fields within the requisition that will change with release of supply status documents. Fields that will change are the Document Identifier Code, the Routing Identifier Code, the demand/suffix code, the Required Availability Date, and the advice code. Click on each of the shaded areas for an example and explanation of the changes.

Page 6 - RPs That MAY Change on AE_ Documents

There are a few record positions that may or may not change on an AE_ document, depending on the original requisition and the actions taken by the ILCO and source of supply. Click on each of the highlighted sections for an explanation of the possible changes that can occur.

Page 7 - RPs Containing New Information

Additional information will be included in status documents which may be used by the customer in tracking the status of the requisition if the status is other than a rejection. RPs 67-69 will contain a RIC for the last known source of information to which follow-ups will be directed. RPs 70-73 will contain an estimated ship date. If the A0_ is a CLSSA requisition, RP 72 will contain a Cooperative Logistics Program Support Code (CLPSC) in the BU or BW status documents. Click on the link above for an explanation of the CLPSCs. RPs 74-80 will contain the Unit Price, in dollars and cents, for the requisitioned item. High dollar items exceeding the seven positions will have special characters. Click on the link above for an explanation of the high dollar codes.

Page 8 - ILCO Submitted Requisitions

How do we know that the status document is a result of an ILCO submitted requisition? Remember the service will submit the requisitions for a defined order case and may submit for blanket order cases. Here we have an "A01" requisition with a serial # of "9102". Click on "ILCOs" to see the process for this service-submitted requisition.

Page 9 - Customer Submitted Requisitions

Here is a requisition for 50 spark plugs (NSN 2920-00-004-6788) submitted by the Bandarian Air Force to the U.S. Army. When the ILCO (USASAC in this case) responds to the customer acknowledging the requisition, almost all of the original information from the requisition is used, except for the DIC (RP 1-3) and the demand code (RP 44). In this example, the ILCO responds to the customer with a DIC of "AE1", and then adds their transaction response date (RP 62-64), the code of "BW" which says the requisition is being processed (RP 65-66), the RIC of the responsible ICP, which in this case is SMS (RP 67-69) and the unit price of $2.11 (RP 74-80).

At the same time that the ILCO sends this "thank you for your order" status message to the customer, they forward the requisition on to the ICP.

Pg 10 - ICP's Response To Original Requisition

How the ICP responds to a requisition depends largely on information contained in the original requisition. In a perfect world, the requested item is a DoD stocked item and there is sufficient current inventory to fill the requisition without qualification. However, nothing is perfect - requisitions get backordered, cancelled; NSNs become inactive or obsolete, some items have special acquisition advice codes, and sometimes customers provide incorrect information or have special needs.

Click on the Next Button below to see how the ICP responds to six typical situations.

Pg 11 - Requisition Filled as Requested

When all of the requested items are available for issue and shipment, the ICP responds back on a AE_ document with a status code of "BA". Note what has changed on the "BA" document as compared to the "BW" document:

- The RIC code (RPs 4-6) is now that of the ICP (SMS in this case).
- The transaction response date (RPs 62-64) has been updated to "113".
- The advice codes (RPs 65-66) now says "BA."
- RPs 67-69 now contain the RIC of the originating ILCO.
- Finally, there is now an estimated shipping date of "6130" in RPs 70-73.

Pg 12 - Requisition Partially Filled/Remainder Backordered

When some of the requested items are available for issue and shipment and some need to be back-ordered, the ICP responds back on a AE_ document with a status code of "BA" for the available quantity, and with "BB" for the back-ordered quantity. Again, note what has changed on the "BA" and "BB" documents as compared to the "BW" document:

- The RIC code (RPs 4-6) is now that of the ICP (SMS in this case).
- RP 25-29 has 30 available on the BA and 20 back-ordered on the BB.
- The BA document has an "A" suffix in RP 44, and the BB document has a "B" suffix in RP 44.
- The transaction response date (RPs 62-64) has been updated to "113".
- The advice codes (RPs 65-66) now says "BA" and "BB" respectively.
- RPs 67-69 now contain the RIC of the originating ILCO.
- Finally, there is now an estimated shipping date of "6130" in RPs 70-73 of the BA document,
and "6360" on the BB document.

Pg 13 - Requisition Partially Filled/Remainder Cancelled

Here is an example of what can happen when a requisition contains an advice code of 2C ("fill or kill"). If only some of the requested items are available for issue and shipment, then the ICP responds back on a AE_ document with a status code of "BA" for the available quantity (10 ea), and with "CB" for the cancelled quantity (40 ea), as per the customer's request. These quantities are reflected in RP 25-29.

On both documents, the RIC code (RP 4-6) is now that of the ICP (AKZ in this case), and the transaction response date (RP 62-64) has been updated.   Since the ICP needs to send an info copy of these documents to the ILCO, RPs 67-69 now contain the RIC of the originating ILCO.

Pg 14 - Requisition Direct Vendor Filled With Price Change

In this example, the requisition is being forwarded for direct vendor delivery, indicated by a status code of "BV". This document reflects the current contract price for the requisitioned items. As a result of new contracts containing price changes, the ICP will issue another status document with a "B7" status code advising the customer of the new price.

Pg 15 - Requisition Filled/Part Number Changed To NSN

Sometimes items are requisitioned using incorrect or obsolete identification data (NSN's , part #'s, etc.). When this occurs, the ICP will substitute an equivalent item (if available), and the item identification data will be changed using a "BG" supply status code. After this document is issued, the substituted item will be issued using whatever status documents are applicable (in this case, the full quantity is available and a "BA" status document is issued).

Always examine the NSN, the unit price and quantity upon receipt of a BG status document. If the substituted item will not suffice, submit a cancellation request as soon as possible.

Pg 16 - Requisitioned Quantity Excessive

In this last example, the customer ordered more than the normal demand quantity (1000 ea) without using the advice code of 2L (exceeds normal demands). The maximum release quantity is 60, and only 40 are on hand. The ICP responds back for the available quantity on a AE_ document with a status code of "BA" and with a "BB" status for the back-ordered quantity. The remaining 940 spark plugs are cancelled by the ICP using a status code of "CS".

Pg 17 - Review Question 2

How can you identify an ILCO submitted requisition?

Pg 18 - Review Question 3

You have received the following supply status document. What is one possible explanation for the entry in RP 44?

Pg 19 - Review Question 4

What status code will you receive advising you of cancellations of unfilled quantities when advice code 2C is used by the requisitioner?

Pg 20 - Review Question 5

What is the estimated ship date (ESD)? Based on the ESD, which RIC will you request follow-up status in the event you have not received your shipment?

Pg 21 - Supply Status Exercise

You are the item manager processing a customer generated requisition. The AE2 document below with "BW" status was provided to the customer based on a valid requisition. Today's Julian date is 062. Of the initial quantity of 50, 20 will be shipped on Julian date 092 from DEF DIST DEPOT SUSQUEHANNA PA (SNG) as last known source for follow-up. Using the information above complete the supply status document advising the customer of release of 20 items.

Pg 22 - Section Summary

In this third section, we looked at the status documents the international customer may recieve in response to a requisition. Several of the more common status codes were presented in scenario format

to highlight the sequence of MILSTRIP documents, from requisition to supply status, that the international customer might expect to see over the life a requisition.